

# Annual Report 2019



Department of Labor and Employment  
**OVERSEAS WORKERS WELFARE ADMINISTRATION**

## EXECUTIVE SUMMARY

OWWA surpassed its targets in 2019 in fulfillment of its commitment to make the welfare fund more available and accessible to a larger base of its member-OFWs. While the constant challenge for OWWA is on how to further improve its programs and services to respond to the needs of the member-OFWs, the agency took the greater challenge of reaching to a broadened base of beneficiaries while at the same time, keeping the Trust Fund unscathed. With the OFWs' welfare in mind and a little adaptability, OWWA managed to hurdle the test.

Being a membership institution, OWWA's most notable success for the year is the ten percent increase in membership from the 2018 baseline data of 1,315,584. More OFW membership means higher membership collection. Higher membership collection means more funds, which is expended to the welfare programs and services. The cycle has to go on for the benefit of the OFWs and their families.

Aside from the increase in OFW membership, the general upswing is exhibited in the number of OFW beneficiaries of OWWA's updated programs and services

More OFWs and their families directly received monetary assistance under the Direct Payment Benefit programs, either through OWWA's regular programs for active members -- Social Benefits, Education and Skills Training Assistance, MedPlus, and Reintegration -- or through the Welfare Assistance Programs with calamity, relief, medical, and bereavement assistance that even non-active member-OFWs could avail of.

More qualified dependents of active member-OFWs have been absorbed in OWWA's two scholarship programs: from 400 to 1,000 OFW dependents under the competitive Education for Development Scholarship Program, and from 1,250 to 2,500 OFW dependents under the OFW Dependent Scholarship Program.

The implementation of the OWWA Rebate Program for OFWs at the latter part of 2019 is an emblematic acknowledgement of OWWA's commitment to its members. The cash assistance that is rewarded to long time member-OFWs, sourced from the OWWA Trust Fund, belongs to the member-OFWs, and will be returned to them in due time.

OWWA similarly increased the amount of livelihood assistance grant for displaced/distressed OFWs, from P10,000 to P20,000 for active OWWA members. Also, the agency bolstered its reintegration program and services through increased coordination and strengthened partnership with select public and private institutions.

The numerical growth was made possible after a thorough review of OWWA's regular programs and services. Development of new projects especially in digitizing the system was also tapped to enhance the implementation of the welfare programs and services. Another notable thing that happened during the year was the bolstering of various public-private partnership between OWWA and the national and local agencies, local government units, and the private sector with stake in labor migration. As a result, these updated, improved programs under Social Benefits, Education and Skills Training Assistance, Reintegration, as well as Repatriation Services were effected with better conditions in the jobsites and in-country. More importantly, OWWA Management has the backing of the OWWA Board and the national government, logistics-wise, through the Department of Budget and Management in carrying out the amendments.

OWWA made its presence felt in several incidents involving some OFWs. Overseas, OWWA assisted OFWs during the Iraq mandatory repatriation; Singapore car crash; Taiwan bridge collapse; capsized MV Goldray in Brunswick, Georgia; and the mass repatriation of OFWs from Riyadh, Saudi Arabia. Locally, OWWA provided assistance to the next-of-kin of OFWs who died in a vehicular accident at the North Luzon Express Way. OFWs affected by the temporary deployment ban to Kuwait were provided with airport, transportation and temporary shelter assistance. Finally, the agency extended cash relief assistance to member-OFWs affected by Typhoons Quiel and Tisoy in Region II, and the devastating earthquake in Regions XI and XII.

# 2019 THRUSTS & MAJOR ACCOMPLISHMENTS

2019 was another exceptional year for the Overseas Workers Welfare Administration (OWWA) as it went beyond its mandate of promoting and protecting the welfare and well-being of OFWs and their families.

With OWWA's commitment to respond to the ever-changing needs of the OFWs, the agency pushed for more effective welfare programs and policies that provide services to better safeguard the interest of the OFWs and their families.

For the agency's 2019 accomplishments, the numbers clearly reflect the timely responses of OWWA to the needs of its OFW-clients.

## MEMBERSHIP PROMOTION

As of December 31, 2019, the OWWA has accumulated 8.6 million members. Of these, 7.1 million were in the land-based sector while 1.5 million were sea-based.

The year ended with a total of 1,375,015 active member-OFWs; 1,092,720 land-based workers and 282,295 sea-based workers.

OWWA's membership collection increased by 10 percent from the baseline of 2018 as a result of the agency's intensification efforts in membership promotion done in the regions and overseas. OWWA's membership contribution remains at USD 25.00 with a validity of two years for both land-based and sea-based workers.

**10%**

Increase in membership collection versus 2018



The establishment of OFW Help Desks in the local government units (LGUs) was a big factor in OWWA's membership promotion. Through the local help desks, OWWA and the LGUs undertook joint information and educational activities on migration issues and concerns that helped create a network of services for the OFWs and their families.

The signing of various Memorandum of Agreement on the Establishment of OFW Help Desk between OWWA and the LGUs ensures the accessibility of government programs and services to OFWs and their families while it served as the promotion machinery of OWWA in increasing OFW membership and strengthening its presence affiliating with local partners.

In 2019, the OWWA established 1,004 new Help Desks, augmenting the existing 3,265 Help Desks. All in all, OWWA has a total of 4,269 OFW helpdesks nationwide.

Aside from regional and overseas membership promotion activities, OWWA similarly stepped up its campaign to form new OFW groups comprising the families left behind through the organization of OFW Family Circles (OFCs). For the reporting year, the agency has maintained a total of 3,225 OFCs with 113,179 members nationwide. With the OWWA visibility hastened through the community helpdesks and functioning OFCs, OWWA member-OFWs realize the importance of continuously updating their membership with the welfare agency.



## INTENSIFIED IMPLEMENTATION OF PROGRAMS & SERVICES

OWWA continues to pride itself as the first and only government agency in the world that provides support system to the Filipino migrant workers. To sustain this feat, one of OWWA's major thrusts for 2019 is to focus on program implementation, enhancement and/or development. This would grant OWWA members with timely and responsive social protection benefit programs and services.

**A. Increase in Direct Payment Benefits** – The Direct Payment Benefits (DPB) refers to a wide range of services that provide financial support/assistance to qualified OFWs and OFW families. DPB includes death and burial benefits, disability benefits, livelihood support, scholarship grants, calamity, and medical assistance.

The total fund utilization for the Direct Payment Benefit is P1.4 Billion (Php 1,410,982,924.80) for the whole year of 2019. This supported the various programs and services of the OWWA for Overseas Filipino Workers (OFWs) and their families.

### *Programs and Services*

**A. Social Protection Benefits** – In 2019, there were 844 claimants of the Disability and Dismemberment benefit receiving a total of PHP 20,056,000.00. Meanwhile, 2,045 OFW families claimed Death and Burial assistance amounting to PHP 247,129,603.00.

On the other hand, 395 active member-OFWs availed the Supplemental Medical Assistance Program (MEDplus) amounting to PHP 12,409,420.00.

In 2019, the Welfare Assistance Program (WAP) coverage was extended to OWWA members who are not eligible under any of the regular Social Benefit Programs and Services.

The WAP components include:

- **Medical/Disability Assistance** for OWWA members with illnesses that are not covered under the MEDplus, or with injuries caused by accidents and would need additional medical procedures.
- **Calamity Assistance** for OWWA members and their families affected by natural or human induced calamities/disasters.
- **Relief Assistance** for OWWA members who were displaced/laid off due to economic/political situations, victims of trafficking, etc.
- **Bereavement Assistance** for families for OWWA members who were victims of crimes or accidents.

Social Protection Benefits	Number of Claims Paid / Number of Beneficiaries	Amount Released (PHP)
<b>Disability and Death Benefit</b>		
a. Disability/Dismemberment	844	20,056,000.00
b. Total Disability	43	2,400,000.00
c. Death and Burial Assistance	2,045	247,129,603.00
<b>Supplemental Medical Assistance Program (MEDplus)</b>	395	12,409,420.00
<b>Welfare Assistance Program (WAP)</b>	59,817	283,740,492.00
a. Illness	9,823	104,552,220.00
b. Disability	1,274	11,076,924.00
c. Bereavement	3,393	64,037,000.00
d. Calamity	48,684	130,381,500.00
e. Displacement	59	693,040.00



**B. Education and Training Programs** – Part of OWWA’s commitment is to promote education and training as primary tools for the empowerment and protection of the OFWs. Capacitating departing OFWs with appropriate information helps them gain leverage by being well-informed, self-sufficient, productive and culturally-aware individuals ready to take on the challenges on their jobsites.

This year, a total of 2,802 Pre-Departure Orientation Seminar (PDOS) sessions were conducted with a total of 599,752 participants. This one-day compulsory orientation to OFWs remains essential in advocating OFW protection. Modules were crafted to discuss in detail the employment contract, expectations in the country of destination, stages of OFW’s life abroad, and health, safety and security concerns.

Likewise, OWWA conducted 2,249 training batches of the Comprehensive Pre-Departure Education Program (CPDEP) attended by 171,256 participants that are mostly domestic workers. The modules of the two-to-six-days mandatory orientation seminar consist of basic language training, culture familiarization, and stress management.



**2,802** PDOS sessions conducted with **599,752** participants



**2,249** CPDEP sessions conducted with **171,256** participants

Under the Skills-for-Employment Scholarship Program (SESP), 2,244 active member-OFWs and dependents availed the program for technical-vocational training. It has a total funding of PHP 79,356,010.88.

OWWA’s Information Technology Training program for 2019 produced 17,482 graduates from regional training implementation and 3,176 graduates from overseas training. This program provides computer literacy and access to technology to OFW members and their dependents to enable them to communicate with each other, as well as upgraded IT skills to keep up with the fast-paced technology.

Under the Seafarer’s Upgrading Program, OWWA supported the skills development of 4,667 sea-based workers with grants amounting to PHP 57,443,453.65. With SUP,

OWWA hopes to maintain the excellent and competitive standards of the Filipino seafarers in the global maritime industry.



**2,244** SESP grantees amounting to **PHP 79,356,010.88**



**20,658** ITP grantees amounting to **PHP 7,981,908.60**

Aside from trainings, OWWA also offers education and training assistance program for skills upgrading and scholarship programs for OWWA members and their dependents.



**4,667** SUP grantees amounting to **PHP 57,443,453.65**

In 2019, the Education for Development Scholarship Program (EDSP) has a total of 747 new scholars. From the 1,192 scholars maintained from previous years, 246 scholars graduated for the school year. OWWA released a total of PHP 40,569,576.91 to support the new batch of scholars

For OFW Dependent Scholarship Program (OFWDSP), 1,759 new scholars were granted scholarship for the year. Of the 2,931 scholars maintained from the previous years, a total of 1,477 graduated in 2019. A total of PHP 35,204,014.00 was released for OFWDSP for 2019 alone.

For the Education and Livelihood Assistance Program (ELAP), 606 new scholars have been added to the 7,667 scholars maintained. A total of 403 scholars graduated for the school year 2018-2019 with Php25,897,341.00 released for the program.



**PHP 40 Million** worth of EDSP scholarship grants



**PHP 35 Million** worth of ODSP scholarship grants



**PHP 25 Million** worth of ELAP scholarship grants

### C. In-Country and On-Site Welfare Assistance

In 2019, a total of 86,429 welfare cases were attended by the 33 OWWA overseas posts. OWWA personnel went above and beyond to support OFWs in their jobsites. Bulk of the welfare cases that OWWA extended to its members in country and on-site includes maltreatment, physical abuse, rape, employment contract violations, immigration document problems, personal problems, and among others. Of these, the three top cases were contract violation, maltreatment, and immigration or documents problem. Among the overseas posts, Riyadh/CRO came on top with the most number of recorded welfare cases, followed by Al Khobar (14,941), Jeddah (9,720), Abu Dhabi (7,500) and Dubai (7,467).

In-country, there were 31,597 welfare cases handled in the OWWA regional welfare offices. Of this number, 25,284 were female cases and 6,313 were male cases. The data also shows that 28,353 were land-based cases, 3,244 sea-based cases.

118,026

total welfare cases handled

### D. OWWA Rebate Program

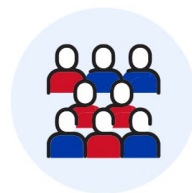
On September 1, 2019, the OWWA Rebate Program was launched in compliance with the provision of the OWWA Act mandating OWWA to implement the grant of rebate to long-time members of OWWA.

Those who are qualified for the rebate program are: (1) OFWs who have been members of OWWA for at least ten years with at least five or more contributions made as of December 31, 2017 and (2) OFW-member or his/her family has not availed of any program or benefit from OWWA.

Qualified OFWs may be able to claim Php 941.25 up to Php 13,177.50 based on the number of their contributions. The computation for the Rebate Program is based on an actuarial study commissioned by OWWA which determined the capability of the OWWA Fund to implement the rebate program without negatively affecting the regular programs and services of the agency. Based on the actuarial study, Php 1 billion was earmarked for the rebate program to be distributed to the 556,000 beneficiaries of the rebate per OWWA database.

The rebate entitlement can also be donated by the beneficiaries to the Tuloy Aral Project (TAP) of OWWA to help send kids of less fortunate OFWs to school. It can also be used as payment for the renewal of OWWA membership for OFWs who still have active employment contract abroad.

As of December 2019, a total of 43,085 OFWs claimed/benefitted from ORP which amounted to PHP 107,751,860.00. Breakdown for the claims/beneficiaries are as follows: (a) Cash Release 42,586 (Php 107,140,059.25), (b) Membership Renewals 259 (Php 259,585.50) and (c) donation for Beneficiaries of Tuloy Aral Project (TAP) 240 (Php 352,215.75).



43,085

OFW claimants amounting to  
PHP 107,751,860.00



240

claimants opted to donate their  
rebate to the Tuloy Arap Project  
amounting to a total of  
PHP 352,215.75





**E. Reintegration Programs and Services** – OWWA bolsters reintegration partnership for this year in helping OFWs in starting-up their new life back in the country. One of these partnerships is with the Bangko Sentral ng Pilipinas and BDO Foundation for the launch of the “Pinansyal na Talino at Kaalaman” of PiTaKa, an ongoing financial literacy campaign last February 18, 2019. With this financial literacy campaign, OFW will get to learn more about financial planning and education. The campaign includes:

- **PiTaKa Para sa Domestic Workers: A Financial Education Program for OFWs**
- **OFW Financial Education Materials Relief Assistance**
- **Financial Planning Tools or Templates for OFWs and their Families**
- **Master Training of Trainers (TOT) including provision of Trainer Kits**

Another reintegration program partnership entered in to by OWWA is the Women REACH project. It is a public private partnership of DOLE OWWA and Coca-Cola Philippines which aims to empower returned women OFWs economically through providing an integrated intervention in starting up alternative livelihood within the country. More than 140 women OFWs local and overseas were trained on entrepreneurship as part of reintegration preparedness of the project:

- **CEBU:** 28 women OFW returnees completed the 3-day entrepreneurship training in Cebu together with the OWWA-NRCO Women REACH Facilitators
- **DAVAO:** 36 women OFWs completed the 3-day entrepreneurship training in Davao together with the OWWA-NRCO Women REACH Facilitators from Coca Cola Philippines
- **Women REACH participants form the care centers of POLO Singapore, CDE and HOME with Polo Singapore Labor**

2019 has become a banner year of NRCO as part of OWWA family. The Reintegration Programs and Services have served and benefitted many returning OFWs with this expanded scope of reintegration programs.

The Livelihood Development Assistance Program (LDAP) served 1,614 undocumented OFWs with PHP 10,000 livelihood assistance in 2019 alone. Meanwhile, the Balik Pinay! Balik Hanapbuhay! (BPPH) assisted 1,770 returned women OFWs, to start and operate a livelihood undertaking for self-employment through the PHP 10,000 assistance grant.

**Training Assistance – Financial Awareness Seminar and Small Business Management Training** – intended for OFWs and their families to engage them to put up small business enterprise. The program served a total of 5,019 OFW.

**Sa Pinas, Ikaw ang Ma’am/Sir (SPIMS)** – and employment facilitation intervention that aims to retrain licensed Filipino teachers who worked as Domestic Workers overseas on the skillsets needed for a Teacher 1 position.

- 1,558 OFW applicants screened and endorsed to DepEd
- 561 OFWs awarded with plantilla positions
- 152 OFW teachers provided with teaching kits

NRCO also held the NRCO-Integrated Seafarers of the Philippines (ISP) Business Plan Competition for Seafarers which intends to help seafarers to set up their own businesses through a business plan making competition. The winning prize in the NRCO-ISP Business plan competition amounts to Php 500,000 start-up business capital, and consolation prize of Php 50,000 each.





**F. Upgrading IT Systems and state-of-the-art database** – For 2019, OWWA has continuously transitioned with updated and improved systems with the aim of serving the OFW clients with technology-aided OFW programs and services.

- **OWWA OFW E-card** - Launched in 2018, the OWWA OFW E-card enables easy access to OWWA programs/services and verification of membership status. It also serves as a government-issued ID card that may be presented by OFW-members to both in country or on-site for services and assistance. As of December 2019, a total of 219,979 OFW E-cards were issued.



- **OWWA Mobile App** - Developed in early 2017, the OWWA App is an OFW tool where OFW-members may log-in via registered account (FB or Scan eCard or QR code), access their membership profile, apply to OWWA programs/services and even pay for their membership renewal. As of date, the OWWA Mobile App has a total downloads of 80,493 – 70,273 for android and 10,200 for ios device.



# 2019 Highlights

OWWA ensures that the OFWs are being catered during times of crisis and emergency situations. During emergency response, OWWA serves at the frontlines during operations and mass repatriations. OWWA has time and again demonstrated its expertise in handling emergency and mass repatriation. It has established presence in the regions and overseas to effectively implement its welfare programs and services to OFWs and their families.

**Iraq Mandatory Repatriation:** On February 3, 2019, a total of 31 OFWs and two minors were repatriated from Iraq due to mandatory repatriation. They were provided airport assistance, transportation, temporary shelter and BPBH 20K.

**OFW NLEx accident:** The Department of Labor and Employment (DOLE) and OWWA extended immediate assistance to the next-of-kin (NOK) or families of five OFWs who died in an accident at North Luzon Expressway last March 23, 2019.



**Kuwait Deployment Ban:** OFWs affected by the deployment ban to Kuwait were provided with airport assistance, transportation and temporary shelter.

**Singapore Car Crash Accidents involving OFWs:** Seven OFW victims, two OFWs died, five seriously injured. OWWA provided death benefits amounting to 220K for each OFWs casualty plus ELAP. Other OFWs were provided with BPBH, WAP Medical, Airport and Transportation Assistance.



**Taiwan Bridge collapsed injuring OFW seafarers:** Five OFWs injured and two OFW casualties (October 1, 2019 at the Nanfangao Fish Harbour, Taiwan East Coast)



**OFW Seafarers who are survivors of Capsized vessel M0V Goldray:** 13 OFW seafarers were provided with repatriation assistance (September 9, 2019 at St. Simons sound near Brunswick Georgia – OWWA Washington)

**DOLE-OWWA facilitates repatriation of 79 OFWs from Riyadh, KSA:** 19 distressed OFWs from Riyadh, Kingdom of Saudi Arabia arrived on September 23, 2019 via Philippine Airline Flight 655. OFWs were provided with temporary shelter at the Philippine Overseas Labor Office's Bahay Kalinga.

The implementation of WAP calamity in 2019 includes provision of cash relief assistance to active and inactive members. Approximately 38 million cash relief assistance in occurrence of 5 emergency disaster in 2019.

- o Typhoon Quiel: RWO II – 4,557 – 13,750,009.00
- o Typhoon Tisoy: RWO II – 3,654 – P 10,994,612.00
- o Earthquake: RWO XI – 656 – P 1,650,000.00
- o Earthquake: RWO XII – 3,976 – P8,916,000.00



## Notable 2019 Events



**Safe and Fair Migration Launch:** The Safe and Fair Program in the Philippines is a tripartite organization that provides a venue for reviews and improvement on both land-based and sea-based women OFWs in all stages of migration. This initiative involves various government offices that strategizes current programs, efforts of the government, private sector groups and stakeholders in combatting violence against women, gender discrimination and labor exploitation. For 2019 activities, they launched the event at NAIA and continued their art exhibition of OFW stories told through luggage installations displayed at OWWA main.

**Launching of OWWA Hotline 1348** - OWWA launched Hotline 1348 on March 29, 2019 at Ayuntamiento de Manila, Intramuros, Manila during the agency's culminating activity for the Women's Month. This project is in partnership with the ePLDT Inc. The Hotline 1348 is OWWA's strengthened response facility in providing faster and more responsive service to client calls requesting assistance on various OWWA programs, services, and benefits including issues on employment contracts, repatriation assistance, and other OFW-related queries and concerns.



**Celebration of Women's Month:** OWWA celebrated women's month with various activities such as inspirational talks, cooking demos, bazaars and other ceremonies.

**Marilag Awards 2019:** Highlighting the successful Balik-Manggagawa stories, outstanding women were honored at the Marilag Awards 2019 held in Intramuros Manila on March 29, 2019. The award recognized the inspiring and courageous stories of OFWs and their families who availed of various DOLE-OWWA Reintegration Programs such as the Balik Pinas, Balik Hanapbuhay (BPH), and Balik Pinay business loan programs.

**Groundbreaking Ceremony for DOLE-OFW Hospital & Diagnostic Center:** A ground-breaking ceremony was held on May 1, 2019 at San Fernando City, Pampanga for the DOLE-OFW Hospital and Diagnostic Center. This P400 million hospital is believed to be the first medical facility devoted to OFWs.





**OWWA 37th Anniversary:** OWWA celebrated its 37th years of service to the OFWs and their families with various activities and art installations showcasing the legacy of OWWA as a welfare agency.

**Migrant Workers' Day:** OWWA Central Office celebrated the 24th Migrant Workers' Day at Palacio de Manila simultaneously with OWWA regional offices in different locations in the Philippines. Highlights of the celebration were OWWA's forging of partnership with the Presidential Commission for the Urban Poor (PCUP) with a Memorandum of Agreement to take part in the PCUP Caravan, renewal of partnership with Facebook to promote an expanded digital literacy program in top OFW destinations and lastly, OWWA's Memorandum of Understanding with the Philippine Nurses Association.



**OFW Family Day -** With the theme “OWWA AT FAMILY-ANG PILIPINO MAGKAAGAPAY TAYO”, the Overseas Workers Welfare Administration: National Capital Region (OWWA – NCR) together with 2,600 members of the OFW Family Circles (OFCs) celebrated the 2019 OFW Family Day in partnership with SM Cares at the SMX Convention Center, Pasay City on 09 December 2019.

**MOFYA Awarding at Malacanang Palace:** On its 14th year, OWWA's annual commitment to honor the sacrifices of Filipino migrants abroad by highlighting their unsung stories of success as an OFW family.





# Memorandum of Agreements

**BSP, OWWA, and BDO Foundation Launch PiTaKa: A Financial Literacy Program for OFWs** - The Bangko Sentral ng Pilipinas (BSP), together with the Overseas Workers Welfare Administration (OWWA) and BDO Foundation, forged a partnership to improve the financial literacy of overseas Filipino workers (OFWs) and their families. Dubbed as PiTaKa or Pinansyal na Talino at Kaalaman, this program aims to equip OFWs with the ability to better manage their remittances, get out of debt, set aside savings or make prudent investments in preparation for a better life when they return home to the Philippines. The program also targets OFW families to sensitize them of the temporary nature of overseas employment and encourage them to support their loved ones by spending wisely, saving regularly and looking for ways to augment their family income.

**The Overseas Workers Welfare Administration (OWWA) and Facebook announced the expansion of its digital literacy program in top destinations of our overseas Filipino workers (OFWs) including Hong Kong, Singapore, and the Middle East.** Enhanced digital literacy modules covering digital discourse, online privacy, safety, and information literacy among others will be launched this year. The announcement was made today at the Migrant Workers Day celebration, which also marked the digital literacy program's anniversary. On its first year of implementation, the program trained over 140,000 OFWs on digital skills for discerning credible content online, and respectful digital discourse. Over 600 returning OFWs were also provided online business skills training, to help them find alternative sources of income.

**DOLE-OWWA, PCUP ink Memorandum of Agreement on PCUP Caravan: Pinagsama-samang Serbisyo Para sa Tao.** The Overseas Workers Welfare Administration (OWWA) and the Presidential Commission for the Urban Poor (PCUP) forged a Memorandum of Agreement on OWWA's participation in the PCUP Caravan: "Pinagsama-samang Serbisyo Para sa Tao", on 07 June 2019, at Barangay Don Galo Gymnasium in Parañaque City. The said caravan is a 'whole of government approach' participated by various government agencies as well as non-government organizations and the private sector. It aims to promote and enhance awareness on government programs and services, augment the needs and bring basic services closer to urban poor communities.

**DOLE-OWWA also signed a Memorandum of Understanding with the Philippine Nurses Association:** This initiative is meant to mutually benefit both parties whereby OWWA will strengthen its support to nurses abroad, give our nurses 24/7 helpline through the OWWA Operations Center and protect the welfare and well-being of our nurses anywhere in the globe. Part of the MOU is for PNA to support OWWA in giving expert advice on health, assist in reviewing modules for Pre-Departure Seminar specifically on health and safety and join OWWA in conducting medical missions and give medical and psycho assistance to OFWs and their families.

**OWWA partnership with The Travel Club:** Through the partnership of The Travel Club and OWWA, over 350 luggage have been given to OFWs, including those who are first time OFWs and those bound for the Middle East. This program is made possible by The Travel Club Trade-in Sale where customers can exchange their old luggage for discounts on brands. The luggages were given during their Pre-departure Orientation Seminar.

**The Overseas Workers Welfare Administration (OWWA) signed a Memorandum of Agreement with the Local Government of Parañaque City for the establishment of an OFW Helpdesk.** Headed by Mayor Edwin Olivares, September 23, 2019 at the Parañaque City Hall. The MoA outlines the creation of the OFW Helpdesk in the Parañaque Public Employment Service Office (PESO) to assist residents of Parañaque, most especially OFWs and their families on labor and migration issues. Through the establishment of a help desk, OWWA and the Local Government Unit shall undertake joint information and educational activities on migration issues and concerns and shall work together to create a network of services and institutions for OFWs. It shall also facilitate the swift delivery of OWWA Programs and Services closer to the OFW clienteles and their families

**The Overseas Workers Welfare Administration (OWWA) and Development Bank of the Philippines (DBP) signed a Memorandum of Agreement (MOA) on the distribution of OWWA Rebate Program today, October 21, 2019.** Witnessing the said signing were OWWA Deputy Administrators Josefino I. Torres and Vivian F. Tornea, DBP President and Chief Executive Officer Emmanuel G. Herbosa and DBP Executive Vice President Fe Susan Z. Prado.

# Fund Management and Financial Report

## Consolidated Statement of Financial Position

	2018	2019
<b>ASSETS</b>		
<b>Current Assets</b>		
Cash and Cash Equivalents	1,384,376,357.92	1,405,735,670.00
Other Investments	16,537,666,989.17	18,320,205,584.93
Receivables	433,817,927.97	426,227,795.78
Inventories	17,653,597.39	20,241,464.43
Other Current Assets	196,423,395.45	185,955,507.65
<b>Total Current Assets</b>	<b>18,569,938,267.90</b>	<b>20,358,366,022.78</b>
<b>Non-Current Assets</b>		
Other Investments	31,880,320.00	32,476,160.00
Property, Plant and Equipment	218,553,406.05	257,231,867.44
Other Non-Current Assets	9,288,580.34	8,873,511.79
<b>Total Non-Current Assets</b>	<b>259,722,306.39</b>	<b>298,581,539.23</b>
<b>Total Assets</b>	<b>18,829,660,574.29</b>	<b>20,656,947,562.01</b>
<b>LIABILITIES</b>		
<b>Current Liabilities</b>		
Financial Liabilities	603,430,465.90	634,871,691.40
Inter-Agency Payables	127,509,320.45	62,006,928.26
Intra-Agency Payables	39,277,009.97	39,440,357.02
Trust Liabilities	2,373,950.13	2,572,001.81
Deferred Credits/Unearned income	14,500.00	14,500.00
Other Payables	40,997,848.43	37,783,220.47
<b>Total Current Liabilities</b>	<b>813,603,094.88</b>	<b>776,688,698.96</b>
<b>Total Liabilities</b>	<b>813,603,094.88</b>	<b>776,688,698.96</b>
<b>Total Assets Less Total Liabilities</b>	<b>18,016,057,479.42</b>	<b>19,880,258,863.05</b>
<b>NET ASSETS/EQUITY</b>		
Accumulated Surplus/ (Deficit)	18,016,057,479.41	19,880,258,863.05
<b>Total Net Assets/Equity</b>	<b>PHP 18,016,057,479.41</b>	<b>PHP 19,880,258,863.05</b>

OWWA lives up to its commitment to ensure viability of its Trust Fund. Thus, because of its prudent management of resources, its net worth in 2019 stood at PHP 19,880,258,863.05.

The total income for this year was recorded at PHP 2,473,420,816.49 derived from the membership fees collection, interest income from investment, and other incomes.

The total expenses on the other hand, were placed at PHP 3,195,287,347.92. The amount was attributed to the expenses incurred for Personnel Services (PS) in the amount of PHP715,981,852.15; Maintenance and Other Operating Expenses (MOOE) of PHP 656,631,009.84; and Programs and Projects amounting to PHP 1,822,674,485.93.

The Total Government Equity/Assets (Current and Non-current Assets) of the agency at year-end was PHP 19,880,258,863.05.